[Insert manufacturer details]

To whom it may concern

Unfortunately, your medical information team has informed me that [insert medication details] is manufactured using animal products.

As you may know ethical veganism is a protected characteristic under the Equality Act 2010. As such, both public and private providers of goods and services are required to assess how their policies and practices may inadvertently discriminate against vegans.

As veganism goes mainstream, there is a growing need for the pharmaceutical industry to address barriers to avoiding animal use. Manufacturing more medication without animal products is a key element of this process. Investing in alternatives to routine animal testing is another.

It may be that a more inclusive manufacturing policy that would better accommodate the growing vegan community can be achieved by replacing animal products with vegan alternatives. A policy change such as this would not only result in greater inclusivity but also reduce any possible inadvertent, indirect discrimination against vegans.

I would be grateful if you could let me know the company’s position in relation to the issues described above.

Yours faithfully

[Insert name and contact details]